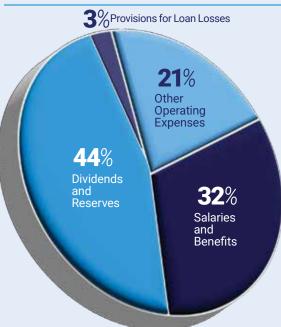
DISTRIBUTION OF INCOME



A FEW YEARS IN BRIEF

711211112711101111211121						
		2020		2021		2022
Assets	\$	569,354,843	\$	633,900,504	\$	849,281,317
Shares/Savings	\$	103,512,475	\$	119,397,310	\$	120,675,494
Checking	\$	91,400,263	\$1	102,796,344	\$	99,101,564
Certificates	\$	169,389,077	\$	194,802,241	\$.	414,277,784
Money Market	\$	68,165,241	\$	72,147,884	\$	71,896,934
IRAs	\$	24,980,034	\$	24,964,286	\$	41,973,014
Loans	\$	426,378,563	\$	541,517,277	\$	752,595,841
Vehicles	\$	24,174,474	\$	21,884,873	\$	116,558,651
Home Equity/2 nd Trust Mortgages		40,278,081	\$	56,871,051	\$	70,716,807
1 st Mortgages	\$	300,117,048	\$	411,903,379	\$	352,575,468
VISA	\$	12,657,367	\$	11,622,472	\$	11,318,658
Reserves/ Undivided, Earnings	\$	46,775,486	\$	53,085,728	\$	73,940,908
Net Income	\$	989,871	\$	2,310,242	\$	20,855,180
Membership		18,272		18,762		30,988

STATEMENT OF INCOME

	2021	2022
Member Loan Income\$	17,055,169	\$ 30,725,369
Investment Income	1,472,995	1,447,439
Other Income	7,552,359	29,336,703
TOTAL Income\$	26,080,523	\$ 61,509,511
Dividend & Interest Expense\$	5,409,868	\$ 10,291,842
Provision for Loan Losses\$	226,530	\$ 2,215,829
OPERATING EXPENSES		
Salary & Benefits\$	11,625,691	\$ 13,700,747
Other Operating Expenses\$	6,508,191	\$ 14,445,914
TOTAL Operating Expenses. \$	18,133,881	\$ 28,146,660
NET INCOME \$	2,310,242	\$ 20,855,180

STATEMENT OF FINANCIAL CONDITION

	2021	2022
ASSETS		
Cash & Cash Equivalents\$.,,	\$ 5,582,947
Loans to Members	542,080,810	753,200,829
Allowance for Loan Losses	(1,276,562)	(2,791,357)
Investment Securities	68,114,111	52,555,444
NCUSIF Deposit (Share Insurance)	3,412,820	3,412,820
Other Assets	14,532,448	37,320,634
TOTAL Assets \$	633,900,504	\$ 849,281,317
LIABILITIES AND		
MEMBERS' EQUITY		
Members' Share Account\$	484,053,406	\$648,470,790
Other Liabilities	7,306,846	8,284,479
Borrowings	60,000,000	21,000,000
Non-Member Deposits	30,054,660	99,454,000
Total Liabilities	581,414,912	777,209,269
Members' Equity	52,485,592	72,072,048
Total Liabilities and		
Members' Equity TOTAL \$	633,900,504	\$ 849,281,317
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	2021	2022
SSETS		
	\$ 7,036,877	\$ 5,582,947
oans to Members	542,080,810	753,200,829
llowance for Loan Losses	(1,276,562)	(2,791,357)
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lembers' Equity	52,485,592	72,072,048
otal Liabilities and lembers' Equity		
TOTAL	\$ 633.900.504	\$ 849.281.317

Accounting	
Chin-Ping Sun, Controller	202-808-36
Aissatou Ba, Sr Acct	202-715-88
Rhodora Diones, Sr Acct	202-470-61
Ngoc Tran, Sr Acct	202-808-35
Gary Daniel, Acct I	202-470-61
Administration/Exec A	ssts
Monique Chase	202-770-88
Rashaan Chase -George	202-715-88
Analytical Services	
Chris Clark, Financial Anlst	202-470-61
Matt Trudnak, Financial Anls	t 804-558-39
Call Center	
Cierra Leigh, Mgr	202-470-67
Ryan Robinson, Sr Rep	202-715-86
Ivory Frederick, Overdraft Svo	s202-808-36
Precious Heard, Rep	202-759-103
Jasmine Martell, Rep	202-715-88
Tynell Rothwell, Rep	202-470-61
Tyrome Williams, Rep	202-715-88
0	

mons, AVice Pres 202-759-1024 nnelly, Sr SpcIst 202-715-8881 202-808-3623 , Sr Spclst Ops SpcIst 202-759-1020 Oprtns Spclst 202-470-6192

Collections	
Wanda Turner, AVice Pres	202-808-3605
Gabrielle Parker, Sr Coll Spcls	t 202-808-3606
Adrienne Stokes, Coll SpcIst	202-808-3608
Correspondent Landing	_

Correspondent Lendin	y
Tomika DeLaney, Director	202-759-1036
Annette Bell, Sr Anlst - Lead	214-796-9613
Wanda Graves, Mrtg Clsr	804-368-6061
Sherry King, Sr Mrtg U/Wrtr	804-368-6037
E-Services	

E-Services	
Michelle Corum, Mgr	804-368-6078
Monique Brown, Specialist	240-641-7857
Denise Harney, Anlst	804-774-2718
Julius Pickett, Anlst	202-715-8887
Fraud/Compliance	

Fraud/Compliance	
Cathryn Martin, AVice Pres	202-759-1037
Adriana Green, Fraud Anlst	202-808-3613
Jeni Littlefair, Compl Anlst	202-470-619
Danielle May, Jr Fraud Anlst	202-715-8882
Barbara Stone, Compl Anlst	202-715-8892
Home Equity	

Barbara Stone, Compi Anist	202-715-889
Home Equity	
Octavia Jackson, AVice Pres	202-759-1037
Cassandra Bond, Undrwrtr	202-759-1022
Nakia Bowman, Coord/Clsr	202-715-866
Shadiamond Harvey, Undrwrti	202-715-888
Candi Miller, Coord/Proc	202-808-362
Janet Roberts, Coord/Clsr	202-715-867
Gwendolyn Taylor, Coord/Prod	202-808-363

atasha Mirar		202-759-1035
nformation	Technolog	y (IT)

Human Resources

Information Technology (IT)	
Lamar Strothers, Mgr	202-808-3629
Lisa James, Prog Anlst	202-808-3596
Carmella Smith,S/W AnIst	202-808-3595
Larry Brown, Specialist	202-808-3614

Information Technolog	gy (IT) cont
Adrian Dillon, Specialist	202-759-1025
Syed Hussain, Specialist	202-808-3632

Internal Audit

Carina Dawson-West, Aud 202-808-3622

Samantha Curry, Vice Pres	202-808-360
Sheila Murphy, A Lndg Mgr	202-759-1027
Orise Felix, Sr Cnsr Lndg Anlst	202-808-3610
Samantha White, Sr Cnsr Anls	t202-715-866
Rosa Garcia, Cnsr Lndg Anlst	202-715-8893
Jennifer Barkas, Sr Loan Off	202-715-8888
Yessica Velasquez, Sr Loan Off	f 202-759-1022
Briana Zanders, Sr Loan Proc	301-658-7276
Charnee Hawkins, Loan Proc	202-808-363
Pharaoh Kelley, Loan Proc	202-808-3626
Megan Case, Alndirect Lndg Mgr	202-808-360

Cassandra Lantzer 202-808-3601 - Kyrié McCormick Lisa Gregoire-Husbands 202-715-8890

bbie Hewitt, Sr Underwriter	202-759-1023
ibel Garcia, QC Analyst	202-759-1023

Angela Norris, Mg	202-470-6195
T <mark>urneisha Wonson</mark> , Sr MProcr	202-808-3612

202-808-3602

804-588-4788

Member Services Lena Lane, AVice Pres **HCHB BRANCH**

Shirl Desormeaux, Mgr	202-808-3615
LaNeisha Wheeler, Asst Mgr	301-658-7282
Jasmine Parr, MSRep	202-759-1038
Jasmine Peters, MSRep	202-808-3609
Kimberly Price, MSRep	202-808-3619

Silver Spring BRANCH

ris Calloway, Asst Mgr	202-715-8667
Arlene Reddy, Mgr	301-658-7274
Crystal Ransom, MS Rep	202-715-8886

Anie Akpe, AVice Pres

Aille Airpe, Avioci i ica	004 300 4700
Melinda Vance, Oper Mgr	804-588-4785
Kim Vattimo, Director Prod	804-368-6492
Sophorn Chamreun, S/U Asst	804-486-5821
Patti Donner, Pst Clsng Spclst	804-806-3378
Cindy Gardner, Loan Proc	804-368-3166
Orealee Henderson, Loan Coo.	r804-486-5824
Tonya Irizarry, Loan Org	804-806-3379
Edmond Isreal, Loan Org	804-368-6490
Kenya Livermore, Dsc Asst	804-806-3382
Kenneth Michaels, Brkr Rel	804-588-4788
Samantha Paulino, Loan Coor	804-486-5825
Belinda Ransom, Loan Closer	804-486 5823
Penda Tyson, Sr Underwriter	804-588 4788

Operations/Project Manag Emilia Ventura, Mgr 202

Michael Bargeron Pst-Clsq Mgr202-808-3628 804-368-6075 Lee Scott, Bus AnIst

Program Management 202 005 0015

202-905-0815
202-759-1031
202-759-1028
805-709-2711
202-905-0817



EXECUTIVE MANAGEMENT

Patrick Collins / 202-759-1021..... President/CEO Reisa Jackson / 202-808-3631 Executive Vice President Jeffrey Banyas / 202-808-3621 Chief Lending Officer Nilda Cruz / 202-808-3618.... ...Chief Risk Officer Matt Meyer / 202-715-8899......Vice President IT Massud Zahir / 202-808-3597...... Chief Experience Officer

BOARD OF DIRECTORS

Brian DiGiacomo	Chairperson
Henry Misisco	
Roger Gilbertson	
Donald R. Trafton	
Thomas W. Zetty	
James Boney	
Thomas C. Earley	
Michelle Johnson	
Skip Jones	Director
Barbara J. Kone	
Joseph Kouba	
Georg Mehl	

SUPERVISORY COMMITTEE

Amber Beam	Chairperson
Vacant	
Dennis Atkinson	Member
Sheila Bradley	Member

DOCFCU.org | Service@DOCFCU.org

Main Office 24/7 Call Center 202.808.3600

Outside D.C.: 888.626.9845

MAILING ADDRESS

P.O. Box 14720, Washington, DC 20044-4720

BRANCH LOCATIONS

Herbert C. Hoover Building 1401 Constitution Ave, NW, Room B0038-A Washington, DC 20230

1325 East West Highway, Metro II Building Silver Spring, MD 20910

1724 F Street, NW, Washington, DC 20505

SUPERVISORY COMMITTEE

P.O. Box 841, Washington, DC 20044









LIVE WELL. BELOW YOUR MEANS.



2022 **ANNUAL REPORT**



PRESIDENT'S REPORT

Thank you for your patronage and support in 2022.

I am honored and excited to introduce myself as the newly appointed President and CEO of your credit union. It is with great enthusiasm that I step into this role, ready to lead our credit union towards a future of enhanced member experiences and sustained financial growth.

My foremost priority is to ensure the credit union continues to be a trusted partner in your journey towards financial success. I served as your credit union's CFO for seven years before taking on this new role. That position gave me a wealth of experience and a proven track record of strategic leadership. Together with our incredible staff, I am determined to steer the credit union towards innovation, operational excellence, and member focus.

My vision for the credit union is to foster an environment where every member feels valued and heard. We will work tirelessly to develop innovative solutions that cater to your evolving financial needs and aspirations. Transparent communication, personalized services, and prudent financial management will be the cornerstones of our approach.

Your credit union will always be here for you. Whether you are looking to borrow, or to save, we have the staff and the products to help you accomplish your goals. Thank you again for your continued support and patronage. I look forward to serving you throughout the remainder of 2023 and into the future.

Respectively Submitted,

Patrick Collins

President/CEO



2022 was both a year of significant economic challenges and unexpected opportunities for your Credit Union. Elevated inflation, rising interest rates, and the specter of recession against the backdrop of a strong job market ushered in a number of changes. For example, we shifted our lending focus toward consumer loans as the housing market cooled. Additionally, we continued to offer our members safe haven from a volatile stock market with some of the best certificate rates in the country.

BOTTOM LINE: the Credit Union had a very successful year. We grew our assets, our deposits, our reserves, and most importantly, our membership. We are well positioned to serve you, no matter what challenges come our way. You can count on DOCFCU for all of your financial needs.

DOCFCU is financially strong and secure. As caretakers of your money and this institution, we take our roles as Board members very seriously. We encourage your input and value your feedback.

Respectfully Submitted,

Brian D. DiGiacomo Chairperson



Your credit union was able to come through another year in good financial shape. We grew assets by \$215 million or 33.98%, totaling \$849 million in 2022.

Outstanding loan balances increased by 38.98%. The vast majority of loan growth stems from consumer loans. Total deposits grew by 45.48% in 2022. Checking accounts shrunk by 3.59% and certificates grew by 89.48%. Money market accounts shrunk by 0.35% and savings accounts grew by 1.07% in 2022. Your credit union continues to have some of the highest share certificate rates in the nation.

Investments shrunk by 22.84% to end the year at \$52.5 million. Instead of building our investment portfolio, we were able to increase loan balances which serves you better and earns a higher return for the credit union than investments.

The credit union's operating expense ratio was 3.80% for 2022. This ratio is higher than the previous year when it was 3.01%. Expenses as a percent of assets increased in 2022, primarily because of how we amortize servicing rights on sold loans.

We are proud to report we had our best year ever in regards to net income. We were able to add \$20.8 million to Reserves in 2022, and your credit union continues to be officially recognized as "well capitalized."

Please refer to the accompanying charts and figures for an overall view of the credit union's performance in 2022.

Respectfully Submitted,

Donald R. Trafton

Treasurer



2022 was a year of tremendous growth for the Credit Union, especially in the Lending Department. We began leveraging our national charter and serving members throughout the country. Whether financing a new car, consolidating credit card balances, paying for home improvements, or purchasing a new home, DOCFCU continued to provide competitive rates with exceptional service.

During 2022, the Credit Union originated 14,433 new loans and lines of credit, including 14,246 consumer loans and lines of credit and 187 new mortgages. **Overall, we originated \$981.5 million in new loans - \$540.8 million more than the year before.** We finished the year with \$752.3 million in total loans outstanding, growing our portfolio by over 42% from the year prior.

For our members affected by the pandemic, we continued to provide payment assistance. We granted over 137 skip-a-pay requests during 2022, and also provided mortgage forbearance plans to those who needed them.

The Credit Committee is proud to say that it was once again able to approve the vast majority of all our member requests for loans. During 2022, 85.2% of the consumer loan applications we received were approved.

As inflation pinched our members' pocketbooks, loan delinquency rates began to trend higher, although they remain well below pre-pandemic levels. As of December 31st, 2022, our loan portfolio had an overall delinquency rate of 0.40%.

The Credit Union staff appreciates the opportunity to offer loans and other financial services to our members and assist them in meeting their financial needs. We look forward to refining our loan products and services as we grow and strive to meet our members' needs.

Respectfully Submitted,

Jeffrey J. Banyas Chairperson

SUPERVISORY COMMITTEE REPORT

The Supervisory Committee is the members' representative under the Federal Credit Union Act. The committee has the responsibility to review and evaluate the internal controls of the Credit Union and monitor the performance of elected officials and employees.

In this regard, an audit performed during the past year reports that the Credit Union is being operated in compliance with applicable laws and regulations. Internal controls are in place and are being followed. The Supervisory Committee hired the firm of Nearman Maynard Vallez CPAs to perform the annual certified audit of the Credit Union. It is the Supervisory Committees opinion after review of the audit results that the financial records and statements fairly reflect the financial condition of the Credit Union

Should a member find an error or experience a problem of any kind with his/her account statement or with services provided, he/she should contact the Supervisory Committee immediately at **SupervisoryCommittee**@

DOCFCU.org or at the following mail address:

SUPERVISORY COMMITTEE
Department of Commerce
Federal Credit Union
PO Box 841
Washington, DC 20044

The above addresses should not be used for credit union financial transactions, such as making deposits. Any such mail sent to these addresses may experience a significant delay in posting, but we will do our best to respond in a prompt fashion.

Respectfully Submitted

Amber Beam Chairperson



2022 ANNUAL REPORT

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